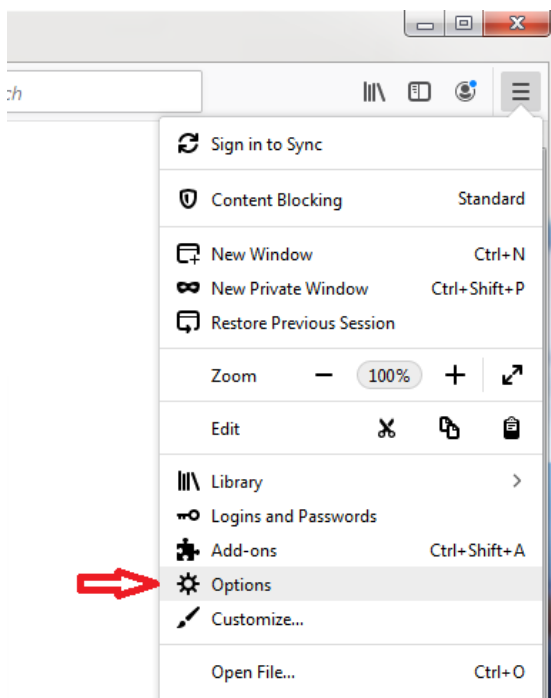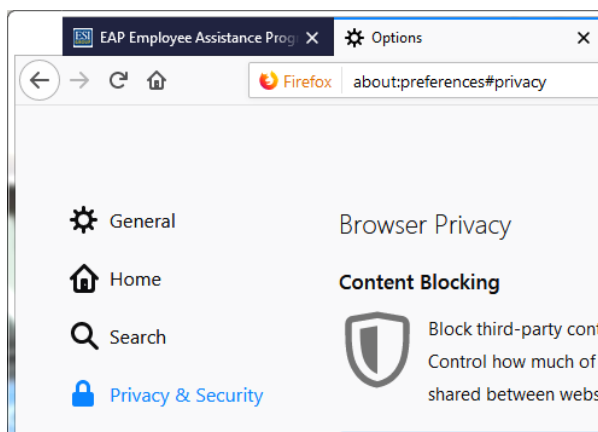**Mozilla Firefox:**

1) In Firefox, click the menu button in the upper right corner.
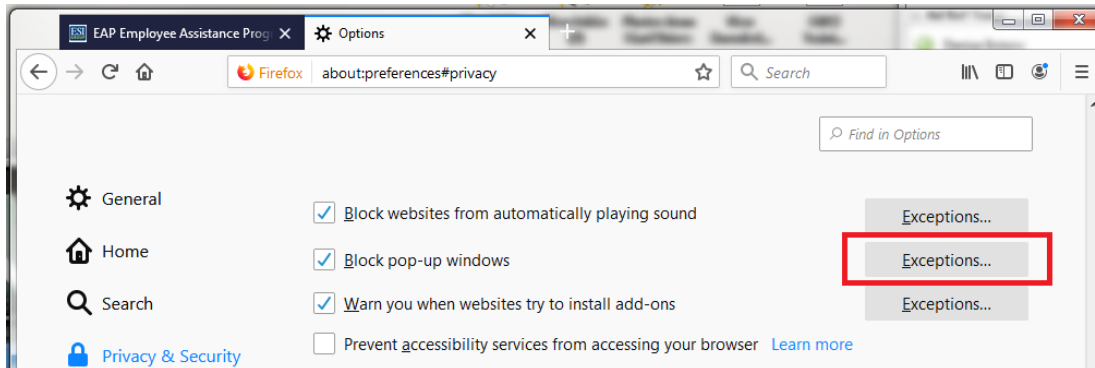

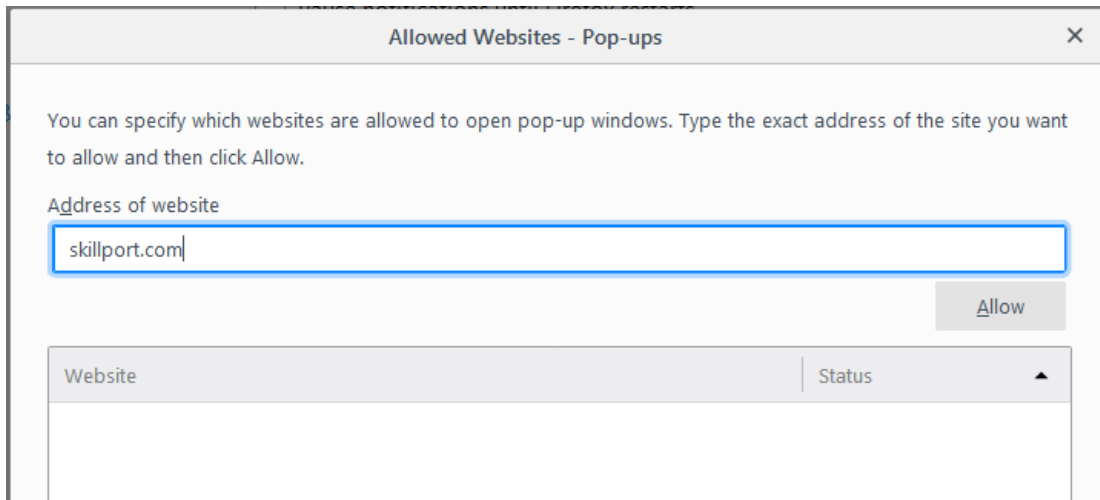2) Click on Options from the drop down.

3) Click on Privacy & Security in the menu along the left side

4) Scroll down the page and look for a checkbox that says Block pop-up windows. Click the Exceptions button next to it.

5) In the Allowed Websites window, type skillport.com in the Address box, then click Allow.

6) Click Save Changes at the bottom of the Allowed Websites window.

7) Click the X on the Options tab to close it.

8) Now you should be able to go back to our website and launch the KnowledgeCenter.