

As a healthcare worker, you face unique challenges...



GETTING HELP IS SIMPLE

Just call **800.225.2527** or **800.252.4555** 24/7 to reach a professional counselor.

Today, healthcare workers face special challenges – managing difficult patients and family members, cultural competence, health literacy and workplace safety. In addition to these on-the-job stressors, you juggle the challenges of personal and family issues.

Usually, we can handle problems on our own, but sometimes it makes sense to reach out for help.

HealthCare EAP provides the benefits and solutions to help you and your family deal with virtually any personal issue you may encounter. In addition, we provide the resources you need to deal with professional issues. We're the only EAP specifically designed to address the unique challenges faced by healthcare workers.

And because your employer has covered the entire cost of services, there is no cost to you.

GETTING THE HELP YOU NEED

Call anytime for confidential assistance. To reach a counselor for any of your EAP needs, call toll free:

800-225-2527 OR 800-252-4555
OR VISIT **HealthCareEAP.com**

COUNSELING BENEFITS

Help with personal issues from relationships to stress and substance abuse.

WORK/LIFE BENEFITS

Assistance for other personal, financial and legal issues.

INFORMATION RESOURCE BENEFITS

Access a vast collection of self-help tools and articles.

LIFESTYLE BENEFITS

Discounts to help with fitness, nutrition and weight management.

PERSONAL DEVELOPMENT BENEFITS

Help balancing your work, life and career.

WELLNESS BENEFITS

Information and resources to improve your overall wellness.

Introducing your HealthCare Employee Assistance Program



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HOW DOES THE EAP WORK?

Getting the help you need is simple. You can call the EAP 24 hours a day, 7 days a week to reach a professional counselor. Call our toll free number or visit our website to access other benefits.

800-225-2527 or
800-252-4555
HealthCareEAP.com

MORE BENEFITS FOR YOU

Your EAP provides access to more problem solving solutions than any other EAP. And nearly 99% of those who use the EAP are satisfied with the experience.



COUNSELING BENEFITS

Many complex issues are best resolved with counseling assistance from a behavioral health professional. You will want to consider calling for help if you encounter problems such as:

- Relationship and family issues
- Depression, stress, or anxiety
- Grief or loss of a loved one
- Eating disorders or substance abuse
- Workplace difficulties

When you call, you connect immediately with a counselor. Each of our experienced counselors has a Masters or Ph.D. level of training. Should you need to be referred to a local counselor for personal visits, we have more than 40,000 providers available to ensure that you will have a counselor near your home or workplace.



WORK/LIFE BENEFITS

Assistance for other personal, family, financial, and legal issues is available. We offer a broad range of solutions for your everyday work/life problems. These may include:

- Debt counseling and restructuring
- Legal problems not related to employment or medical concerns
- Child care and elder care assistance
- Financial information
- Caregiver help and resources
- Real estate and tenant/landlord concerns
- Interpersonal skills with family and co-workers
- Pet Help Center
- Online Wellness Center

INFORMATION RESOURCE BENEFITS

Sometimes the best solution to a problem comes from finding the right information. That's why we have created Information Resources — a vast collection of thousands of self-help tools and informative articles that covers virtually every problem you might face. You can call or log on to the website to access these benefits. Some of the resources available include:

- Behavioral Health - information covering everything from alcohol abuse to personal stress
- Financial - articles, tools and information to help with virtually every financial question
- Legal Information - topics ranging from adoption to wills
- Tools for Tough Times - resources to assist with difficult financial issues

CERTIFIED FINANCIAL COACHING

Certified Financial Coaching is available to help with budgeting, debt, money management issues and savings. You and your family members have access to Certified Financial Coaches, as well as more than 100 Personal Finance and Investing courses. Our Coaches can also help you address any related stress that so often accompanies financial problems.

HEALTHCARE EAP RESOURCE CENTERS

Our online Resource Centers offer healthcare-specific tools, links, and articles on hot-button issues, challenges and opportunities, such as:

- Cultural competency, health literacy and communication challenges
- Workplace safety and violence
- Social media for healthcare staff
- Patient and family challenges
- Money-saving tools and tips for healthcare workers

LIFESTYLE BENEFITS

Your Lifestyle Benefits include discounts to help you enhance your quality of life. Call or check the website for nutrition, fitness and weight loss discounts.

CAREER DEVELOPMENT AND TRAINING BENEFITS

Our online training and resources help with personal growth. Also if you are a supervisor or hope to become one, we offer an entire online supervisory training resource. You can balance your work, life and career objectives with the help of tutorials, exercises and worksheets.

WELLNESS BENEFITS

The EAP wellness benefit allows you to access information and resources to improve you and your family's overall wellness including stress reduction, fitness, diet and smoking cessation.

