

## April 2010 Newsletter

Without doubt, becoming "wired" has improved and simplified our lives. We can pay bills online, use our search engine to access information instantly and even earn a college degree. But the cyber world has a dark side as well and one's laptop can inadvertently channel a sexual predator into a child's life or ruin one's financial security via scams ranging from *phishing* to *pharming*. The U.S. Department of Justice reports that someone becomes a victim of identity theft every two seconds and that identity recovery can require up to 600 hours of work and frustration.

Fortunately, your Employee Assistance Program provides you with a robust cyber toolbox that you can use to educate and protect yourself and your family from exploitation and fraud. Simply go to <a href="https://www.publicsafetyEAP.com">www.publicsafetyEAP.com</a>, select the red Employee and Family Login button and register. Your Cyber Safety Resource Center appears as a featured solution on the left side of the opening page. Just some of the features include:

- Scams, Hoaxes & Frauds: Teaches you how to instantly spot fake phishing messages; how to recognize spoofed Websites; current e-mail threats and scams; effectively eliminating spam that can be both annoying and dangerous.
- Identity Theft Protection: A wealth of cautionary information from the Federal Trade Commission ranging from treating your trash with respect to protecting your Social Security number; connect directly with The Identity Theft Resource Center that renders support and personal assistance for virtually any kind of theft ranging from credit card numbers to medical records; how to create secure passwords.

• Protecting Your Children: Learn about parental control and monitoring sources; tips to prevent "sexting" -- an increasingly popular teen activity that can potentially cause unimaginable humiliation; information on how the Children's Online Privacy Protection Act (COPPA) empowers parents to oversee their children's online safety and security; listings of recommended Websites for children and parental control software reviews.



- Safe Shopping and e-Commerce: A thorough examination of various payment technologies from the Federal Trade Commission; your legal rights regarding electronic banking; safely navigating Internet auction sites; "Paying it safe" online.
- When Problems Occur: What to do when you've been tricked into giving out your private financial information; what to do if your computer has been compromised; how to remove a computer virus

Your EAP Cyber Safety Resource Center invites you to explore the wonders of our digital world and will help you and your family remain safe while you surf!